



Definitive Dental Solutions, LLC  
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## **My background:**

From 1980 to 1989 Pamela managed several dental facilities small and large group practices.

Pamela's expertise in the dental practice management field started with a position as a chair-side assistant. She was quickly promoted to office manager, and has since managed a plethora of diverse practices.

## **EDUCATION**

Pamela attended Bucks County Community College, where she studied Business Administration. Throughout her career she has continually pursued furthering her education by taking numerous continuing dental education courses, earning over 700 credited continuing education hours.

From 1980 to 1992 Pamela was hired as a dental consultant with AFTCO Dental Transitions. Pamela was selected to be part of the consulting team for the evaluation of Harvard's dental facility and also gave a lecture to senior students at Tufts School of Dental Medicine.

1992 to 2009 Pamela was hired by ExperDent, the largest dental consulting firm in Canada. ExperDent merged with Mercer Advisors and then became a United States based company. After seventeen years with Mercer Advisors, Pamela had risen to be a Senior Consultant among over sixty consultants in the largest dental consulting company in the United States.

2009 to present Pamela started her own dental practice management company, Definitive Dental Solutions, LLC. Pamela has clients from Philadelphia to Florida, to Detroit, to Boston, and she has mentored quite a few consultants who have gone on to start their own consulting businesses.

Pamela has over 27 years of practice management consulting experience. She has a superb understanding of dental practice dynamics that gives her the edge to motivate you and your team on your path to success.

Pamela continues to be a trusted dental advisor, and she brings a lot to the table. "There isn't anything in a dental practice that I can't see, look at, help, or advise on." She also keeps herself available to her dentists and their staffs. "Every single staff member that I work with, of which there are hundreds, has my cell phone, has my email." If they need anything, they can contact her, and she responds quickly.

Pamela's superb understanding of dental practice dynamics gives her the edge to motivate you and your team on your path to success. She particularly enjoys working with the dental team to increase efficiency and improve office strategies.

"Consulting is my passion because it has given me the chance to see success in so many different forms and it has shown me the impact it has on real lives. Whether it is the doctor who now has time to see their children grow up because they have more profitability, time and less stress, or seeing the team achieve their vision for their practice come to fruition; all of these are personally rewarding."

Pamela has developed a Master Yearly Tracker, which is a phenomenal tool that keeps a dentist informed about the most important details of their practice.